

Terms of Engagement 2022

New Member Registration

A registration fee is payable on joining Chi Generation. This fee includes your uniform: black training pants and t-shirt with Chi Generation logo.

The fee is non-refundable once the uniform has been issued.

If the uniform has not been issued and you have not attended any Chi Generation classes, a refund of 80% will be issued on request.

(Black, flat-soled shoes in canvas or leather are also required to complete your uniform and may be purchased locally (K-Mart, Target) or from martial art suppliers (Tan's in Ringwood). Traditional Wudang footwear is available from Chi Generation.)

Subscription

Three and six month subscriptions are available with the option of one, two or unlimited weekly classes. Subscriptions are applicable to weekly classes only and cannot be transferred to workshops or other events.

If you are unable to attend your class, it is your responsibility to check the timetable and attend another class within the period of your subscription.

If classes are unavailable at any time, it is your responsibility to check the timetable and attend another class within the period of your subscription.

If classes are interrupted for reasons and time periods beyond our control, subscriptions may be transferred to the online video class sets, to the purchase of training dvds or suspended at the discretion of Chi Generation. Refunds will not be issued.

Cancellation

If you have paid your three or six month subscription and then find you are unable to attend:

1. Where your subscription has not been used, at least 7 days' notice is required prior to your first class for a full refund to be issued.
2. Where your subscription has not been used and less than 7 days' notice or no notice has been given, no refund will be issued.
3. Where your subscription has been used, a refund will not be issued but, with at least 7 days' notice, you may transfer the balance of your subscription to a friend or family member.

If you have paid for a workshop, retreat or other special event and then find you are unable to attend:

1. 7 days' notice is required for a full refund to be issued.
2. If less than 7 days' notice is given, a 50% refund may be issued.
3. If less than 48 hours' notice is given or you do not attend, no refund will be issued.
4. Your place may be transferred to a friend or family member.

Photography

Photos and videos will occasionally be taken of classes in action. These photos become the property of Chi Generation for use in advertising and promotion, and for no other purpose.

Unless otherwise communicated in writing (letter or email) to Chi Generation, your consent is considered to be given on purchase of your subscription or one-class pass and subsequent attendance at classes.

Waiver of Liability

While taking every care and precaution necessary, Chi Generation cannot be held responsible for any injury, accident or mishap that may befall a student or their property while attending any Chi Generation class, event or workshop, by following the Chi Generation online videos or when practising the Chi Generation curriculum.

On subscription, it is acknowledged and agreed that you are voluntarily engaging in Chi Generation activities and that it is your responsibility to take precautions and appropriate risks (or not) in relation to your own safety and wellbeing.

Please take every care when practising Tai Chi or Qigong to make sure you move within your limits, that your practice area is clear of obstacles, and your property is safe and secure.

Should anything untoward happen, do not continue; instead stop to assess your situation, advise your instructor of any issues and seek a solution.

Communication

If you have any questions or wish to discuss your circumstances, please call 0437 949 919 or email info@chigeneration.com.au